

COVID-19 NO COLD CALLING ZONE SUPPORT: Rogue Trading, Fraud and Scams

Dear Resident

We would like to take this opportunity to check that all is well within your No Cold Calling Zone. Unfortunately, there have been increasing reports of rogue trading, fraud and scams during the pandemic and we would encourage you to report any suspicious activity to Trading Standards. If you would like to receive further updates, please contact Trading Standards using the details below.

SUPPORT AVAILABLE IN CARMARTHENSHIRE:

Ardal Gwahardd
Galw Diwahoddiad
No Cold Calling Area



trueCallTM
STOPS NUISANCE CALLS



Are you aware that your zone offers you extra protection against unwanted callers?

Please make sure you're displaying your No Cold Calling Sticker.

We would like to know if doorstep traders are operating in your area. Please report any suspicious activity—**you are our eyes and ears!**

Are you receiving nuisance telephone calls or concerned that you or others could be scammed?

Don't engage or give personal details to people you don't know over the phone.

Trading Standards can offer advice and assistance on call blocking and provide free call blockers to eligible residents.

Do you need any emergency repairs or essential home maintenance?

Please don't buy goods or services 'at the door'.

For a list of reputable traders approved by Trading Standards please go to buywithconfidence.gov.uk or telephone Trading Standards below.

Are you struggling with money, debt, employment or housing issues?

Citizens Advice can help.
Carmarthen **01267 234488**
Ammanford **01269 592267**
Llanelli **01554 759626**

Claiming Universal Credit :
07740945348
07957668187
Money/Debt: **01267 231275**
Benefits: **01267 231742**
Energy: **07565 562 282**

IF YOU ARE SELF ISOLATING AND ARE STRUGGLING TO ACCESS ESSENTIAL GOODS AND SERVICES E.G. FOOD, MEDICINE OR MONEY, OR HAVE CONCERNS FOR A NEIGHBOUR, PLEASE CONTACT US BELOW.

Carmarthenshire Trading Standards: 01267 234567 Tradingstandards@carmarthenshire.gov.uk

Please quote 'No Cold Calling Zone' when you contact us

Please report rogue trading activity to Trading Standards or the Police on 101. In emergency call 999.

CYMORTH I BARTHAU DIM GALW HEB WAHODDIAD YN YSTOD COVID-19:

Masnachu Twyllodrus, Twyll a Sgamiau

Annwyl Breswlydd

Hoffem gymryd y cyfle hwn i sicrhau bod popeth yn iawn yn eich Ardal Gwahardd Galw Diwahoddiad. Yn anffodus, bu cynnydd mewn adroddiadau am fasnachu twyllodrus, twyll a sgamiau yn ystod y pandemig, a byddem yn eich annog i roi gwybod am unrhyw weithgaredd amheus i Safonau Masnach. Os hoffech dderbyn diweddariadau pellach, cysylltwch â Safonau Masnach gan ddefnyddio'r manylion isod

CYMORTH SYDD AR GAEL YN SIR GAERFYRDDIN:

Ardal Gwahardd
Galw Diwahoddiad
No Cold Calling Area



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Ydych chi'n ymwybodol bod eich parth yn cynnig gwarchodaeth ychwanegol i chi yn erbyn galwyr digroeso?

Gwnewch yn siŵr eich bod yn arddangos eich sticer Dim Galw Heb Wahoddiad.

Hoffem wybod a yw masnachwyr ar garreg y drws yn gweithredu yn eich ardal chi. Rhowch wybod am unrhyw weithgaredd amheus - **chi yw ein llygaid a'n clustiau!**

Ydych chi'n derbyn galwadau ffôn niwsans neu'n pryderu y gallech chi neu eraill gael eich sgamio?

Peidiwch â sgwrsio â phobl nad ydych yn eu hadnabod dros y ffôn, na rhoi manylion personol iddynt.

Gall Safonau Masnach gynnig cyngor a chymorth ar atal galwadau a darparu teclynnau am ddim i atal galwadau i breswylwyr cymwys.

A oes arnoch angen unrhyw atgyweiriadau brys neu waith cynnal a chadw hanfodol yn y cartref?

Peidiwch â phrynu nwyddau neu wasanaethau wrth y drws.

I weld rhestr o fasnachwyr dibynadwy a gymeradwywyd gan Safonau Masnach, ewch i **buywithconfidence.gov.uk** neu ffoniwch Safonau Masnach gan ddefnyddio'r manylion isod.

Ydych chi'n cael trafferth ag arian, dyled, cyflogaeth neu faterion tai?

Gall y ganolfan Cyngor ar Bopeth helpu.
Caerfyrddin **01267 234488**
Rhydaman **01269 592267**
Llanelli **01554 759626**

Hawlio Credyd Cynhwysol:
07740945348
07957668187
Arian/Dyled: **01267 231275**
Budd-daliadau: **01267 231742**
Ynni: **07565 562 282**

OS YDYCH CHI'N HUNANYNYSU AC YN CAEL TRAFFERTH CAEL GAFAEL AR NWDYDDAU A GWASANAETHAU HANFODOL E.E. BWYD, MEDDYGINIAETH NEU ARIAN, NEU OS OES GENNYCH BRYDERON AM GYMYDOG, CYSYLLTWCH Â NI GAN DDEFNYDDIO'R MANYLION ISOD.

Safonau Masnach Sir Gaerfyrddin: **01267 234567** safonau.masnach@sirgar.gov.uk

Dywedwch 'No Cold Calling' os ydych yn cysylltu â ni

Rhowch wybod am weithgaredd masnachu twyllodrus i Safonau Masnach neu'r heddlu drwy ffonio 101. Mewn argyfwng, ffoniwch 999.